How to renew Membership online



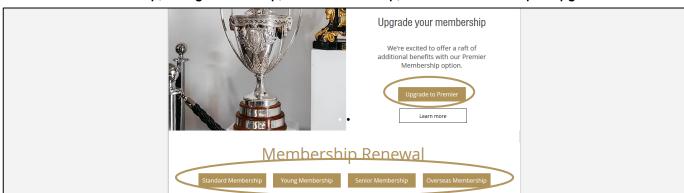
1. On the home page of our website, ellerslie.co.nz, click the **Membership** tab at the top of the page.



2. Click on Renew now.



Select your Membership type to be renewed.
 Standard Membership, Young Membership, Senior Membership, Overseas Membership or Upgrade to Premier.



4. Click Sign In.

	SIGN IN
SELECT OPTIONS ORDER OVERVIEW SECURE PAYMENT	
Standard Membership 2020 - 2021 <u>EVENT INFO</u>	
Ellerslie Ellerslie Racecourse Remuera, Auckland - New Zealand	(ARC)

5. If you have purchased Membership or Hospitality tickets online over the past 12 months, then log in using your email address and password and then go to step 10.

If you have not purchased online over the past 12 months, then enter your email address using the address that you receive the Ellerslie email updates from and then select **Returning customer**, **but no password yet?**



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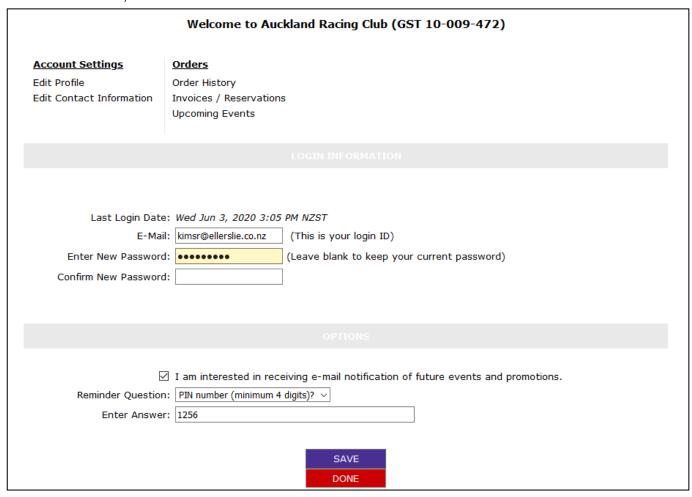
6. Enter your email address and click on **Continue**.

SIGN IN	
Please enter your email address:	
	CONTINUE

- 7. Check your email inbox for an email from Ellerslie and click on the link provided in the email.
- **8.** Enter your **password**, then confirm your **password** and enter an answer for the reminder question to confirm your identity for future log-in's, then click **Continue**.



9. Check that your details are correct and click Done.



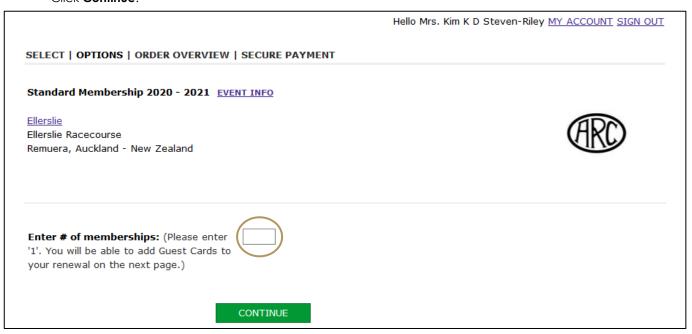
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10. You will now be logged in and can renew your membership.

Enter 1 for the number of Memberships to be purchased. (You can only purchase one Membership – guest cards can be added further on).

Click Continue.



11. Make sure you have a 1 in the first Membership box – this is your membership type that you are renewing.

Enter **0**, **1** or **2** into the Annual Guest Card box if you would like to purchase any Guest Cards with your Membership. (Maximum of two per Member).

Click Continue.

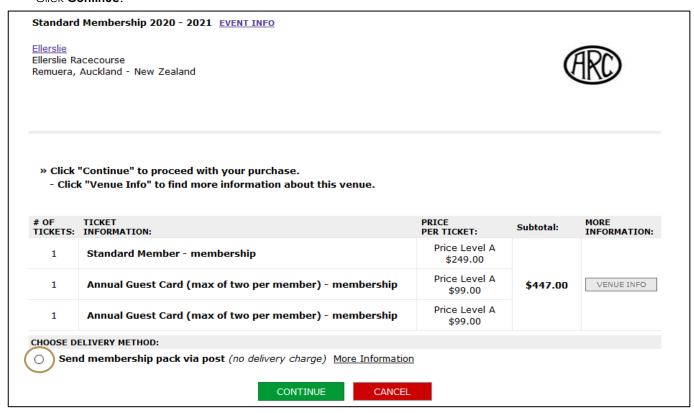


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12. Check that your order is correct and then select **Send membership pack via post** for your delivery method.

Click Continue.



13. Check that you have selected the correct membership type and guest card quantity. Scroll down and enter your payment details.

# OF TICKETS	TICKET INFORMATION		TIME LEFT	TICKET TYPE	TICKET PRICE	FEE	SUB- TOTAL
1	<u>Standard Membership 2020 - 2021</u> Ellerslie Remuera, Auckland - New Zealand	<u>Delete</u>	03:37	Standard Member	\$249.00	\$0.00	\$249.00
1	Standard Membership 2020 - 2021 Ellerslie Remuera, Auckland - New Zealand	<u>Delete</u>	03:37	Annual Guest Card (max of two per member)	\$99.00	\$0.00	\$99.00
1	<u>Standard Membership 2020 - 2021</u> Ellerslie Remuera, Auckland - New Zealand	<u>Delete</u>	03:37	Annual Guest Card (max of two per member)	\$99.00	\$0.00	\$99.00
			Transaction Fee: DELIVERY CHARGE:				
	PURCHASE ADDITIONAL TICKETS:						\$0.00
	TO THIS EVENT TO ANOTHER EVENT						\$447.00
	BALANCE DUE:						\$447.00

GIFT CERTIFICATE
Enter Gift Certificate serial number: REDEEM
CREDIT CARD
Card Type: MasterCard
Card Number: (no spaces)
Expiration Date: mo v yr v
Signature Code: (recommended) What is this?

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14. Check that your contact details are correct and update any details that need updating.

Untick the box if you do not wish to receive communication from Ellerslie. Keep this box ticked if you do wish to receive email updates from Ellerslie.

Select from the drop-down menu, what prompted you to make this purchase.

Tick the I agree to the Terms and Conditions box.

Click Finalise Order.

Your membership renewal will now be complete and your new season membership pack will be posted to you.

